



Moving Abroad Pilot

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Introduction

- **Use Cases**
 1. Request A Domicile Address Change
 2. Request Birth and Civil Status Certificates
- **Involved Member States (MS)**
 - Luxembourg (CTIE), Portugal (AMA), Romania (MoAI), Slovenia (SI-MPA) and Spain (MAETD-SGAD).
- **Key Challenges**
 - Harmonisation of canonical evidences (Public Documents Regulation models with optional exchange of original/PDF formats)
 - Simultaneous exchange of multiple evidences
 - Domicile deregistration in home MS triggered by registration in destination MS
 - Non-notified eIDs (Slovenia, Romania) and effective integration into national infrastructures and portals



Pilot Status and Progress (Final Phase)

		MS acting as Data Owner			
		LU	ES	SI	PT
MS acting as Data Evaluator	LU		UC1 (Registration), UC2	UC1 (Registration), UC2	UC1 (incl. Deregistration)
	ES	UC2		UC2	UC1 (Registration)

Launched
 Testing in Connectathons

Demonstration

- Request of Civil Status Certificates
 - Slovenian citizen accessing Spanish online procedure



Results and lessons learned

- Citizens
 - Appreciate the simplicity and clarity of procedures
 - Speed of service (time reduction)
 - Security, privacy and control over evidence exchange
 - Would like to be able to act on mandate (e.g. Family)
- Civil Servants
 - Higher trust in evidences, fewer errors
 - Simpler than paper procedure
 - Proactive services (Domicile deregistration)
 - Multi-evidence is appreciated



Results and lessons learned

- USI pattern adequate for evidence exchange in domain of citizen-focused procedures
- Internationalisation of Explicit Request and Preview UIs with Multilingual Ontology Repository increases usability
- Use of wireframes helps Data Evaluators and Data Owners to implement Explicit Request and Preview more consistently
- Integration of Once-Only Technical System with sectoral systems (e.g. EESSI), not possible due to complex alignment challenges at various levels



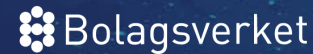
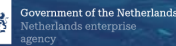
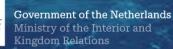
Thank you for your attention

Any questions?

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